

HORESTA Gavekort



About HORESTA Gavekort

- The gift card is a physical, prepaid card that holds an amount of between DKK 250 and DKK 1,200.
- The guest can choose to use the gift card at any company that has signed up for the scheme with all or part of the amount.
- On back of card is a QR code, which shows the issue date as well as the original and the remaining value of card.
- The card is valid one year from the issue date.

Payment with HORESTA Gavekort

- The gift card does not contain a chip and can only be read via the magnetic stripe at a payment terminal.
- No PIN code is required. In special cases, the terminal may be set up to require a PIN code and in such cases, it is the terminal provider who must be contacted for support.
- Transaction will only be completed if there is sufficient funds on the card.
- If only part of the amount is used, the guest can save the card and use the remaining balance at a later date at any company affiliated with the scheme.
- Residual value will not be disbursed. The purpose of the HORESTA Gift Card is that funds go directly to the companies in the industry. Therefore, cash payment is not possible. If the guest wants payment of residual value, he or she must contact the purchaser of the card - most often it will be their employer.
- The text 'HORESTAgavekort' will appear as a means of payment on Dankort receipts.

Payment error

- If the payment fails, it is often because there are not sufficient funds on card. The balance can be checked via the QR code on the back of card.
- If there are funds available on the card but still an error in the transaction, the guest must contact their HR department, who can contact HORESTA for support.



Redemption

- Payments from redemption are made every month so that funds are available in the account of the company on the first banking day of the month. There will be a commission fee of 4.25 %.
- The payment takes place automatically and at no additional cost to your business.

Who's behind HORESTA Gavekort?

- HORESTA Gavekort is owned and issued by HORESTA, an industry and employer association for the hotel, restaurant & tourist industry in Denmark:

HORESTA

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- The gift card is issued with special permission from the Minister of Industry, Business and Financial Affairs and will be sold until December 31st 2021, thus with the expiry of the last cards sold on December 31st 2022.
- HORESTA Gavekort can be purchased on HORESTA's website and are sold exclusively B2B. See www.horesta.dk/koeb-gavekort.
- A list of the companies that accept HORESTA Gavekort can be found at www.horesta.dk/gavekort or by scanning the QR code on back of the gift card.